



Manitoba Customer Contact Association



3rd Annual Diversity Open House

September 11, 2013 9:00am-4pm

\$15.00/session or \$50.00 for the day

MCCA has made it easier than ever to connect with people from diverse backgrounds by bringing organizations that serve them under one roof. This is a golden opportunity to ensure diversity partners have an understanding of your employment needs!

A great opportunity for you to meet directly with community nonprofit partners to fulfill your recruitment needs.

- ✓ Learn what these organizations are doing to prepare their clients for the workplace.
- ✓ Share information about employment opportunities within your contact centre and your requirements for perspective employees.

New this year we will also have four speakers to address the following topics

- 9:00 am Accessibility Legislation ([Disabilities Issues Office](#))
What does the new legislation mean for you?
- 10:30 am Accommodation and Accessibility ([Reaching Equality Employment Services](#))
How can we meet the needs of the legislation and people facing barriers?
- 1:00 pm Mature Workers ([Opportunities for Employment](#))
The experienced workforce and how they can contribute to your success.
- 2:30 pm Working with Newcomers ([Manitoba Start](#))
How can we create a welcoming environment for a skilled market?

Some nonprofit partners who will be in attendance:



Reaching E-Quality Employment Services Inc.
Promoting Employment of People with Disabilities



opportunitiesforemployment
HOPE IN ACTION



Immigrant Centre



[Click Here to Register!](#)

For further information please call Lisa – 204-975-6466 or Carmen – 204-975-6467